

A GUIDE TO CHOOSING YOUR RE-INVESTMENT OPTIONS


Here you'll find a step by step guide, with some handy tips, on how to give us your re-investment instructions.

Log in

Simply log into your account using your username, password and memorable details.



If you've forgotten your password you can easily reset it from this page.


[Back](#)


Log In

Username

Password

☐ Remember my username

Login



Forgotten details

You've got three attempts to log in before we'll lock the account for security purposes.

Forgotten your username?

Your username was posted to you with your welcome pack or emailed to you. If you changed your username, please call us on 0800 052 2222.


Forgotten your password?

If you have forgotten your password, you can easily reset it in a few moments online. All you need is your username, email address and memorable details.

Reset password

It's Important we can reach you

Please make sure your contact details and email address are up to date on your Paragon account.


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Log In - Memorable details - Step 2 of 2

Select the required characters from your memorable answer below.

Memorable Date

Character 3

Character 4

Character 8

Continue

Forgotten your memorable details?

For your security we ask for three random characters from one of your memorable details.

If you've forgotten your memorable details, please call us on 0800 052 2222.

Select your maturity options

From your 'account summary screen', you'll see all your Paragon accounts. Simply expand the 'manage account' drop down menu and 'click maturity options'.



If you login from your maturity reminder emails you'll skip this stage.



Expand the account menu on your maturing account and click 'maturity options'

Your maturity options screen

From this screen you can see your balance, your maturity date and tell us your re-investment instructions.



Don't worry, you can review your options and make changes on the next screen too.

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FIXED RATE XXXX XXXX

Account number
XXXXXXXXXXXX

Balance as at 09/09/20
£XXX,XXX.XX

Interest Rate (Gross* per annum)
X.XX%

Maturity Date
XX/XX/XX

[Statement](#) [Interest statement](#) [Account details](#) [Maturity options](#) [Monthly Statements](#)

Your account is maturing

Thank you for saving with Paragon. You can now choose how you would like to reinvest your savings after your fixed rate ends.

You'll find your maturity options below.

You can spread your balance across the options or put it all in one account. Just make sure to allocate your **total balance**.

We've put together a guide to help:

- > A guide to your maturities

How long have I got to give my options?

You can submit and change your options up to two days before your maturity date.

What happens if I don't give any options?

We won't tie you in to another fixed rate without your permission.

If we don't receive any instructions, we'll transfer your total balance to an easy access account or cash ISA if it's your ISA funds maturing.

I want to transfer my funds to an easy access account or cash ISA.

You don't need to do anything. We will transfer your maturing funds to an easy access account or cash ISA if it's your ISA funds maturing. For ISA customers, your ISA status will be protected.

Your options

Select	Description	Gross*	AER**	Amount (£)
<input checked="" type="checkbox"/>	NOTICE ACCOUNT Show Maturity Fact Sheet	Up to X.XX%	Up to X.XX%	£ 25000.00
<input type="checkbox"/>	90 DAY NOTICE ACCOUNT Show Maturity Fact Sheet	Up to X.XX%	Up to X.XX%	£
<input type="checkbox"/>	TRANSFER TO EXISTING ACC. Please input how much you would like to transfer to the account selected below EAS15458451TW	-	-	£
<input type="checkbox"/>	TRANSFER TO NOMINATED ACC. Please input how much you would like to transfer to your nominated account 23-59-54 00000000007	-	-	£
<input type="checkbox"/>	1 YEAR FIXED RATE LOYALTY BOND Show Maturity Fact Sheet	Up to X.XX%	Up to X.XX%	£
<input checked="" type="checkbox"/>	2 YEAR FIXED RATE LOYALTY BOND Show Maturity Fact Sheet	Up to X.XX%	Up to X.XX%	£ 50000.00

Unpaid Interest

There may be interest due that is not yet shown on your account. When your account matures where would you like these funds to be paid?

Estimated Interest at Maturity:
£X,XXX.XX

Interest Destination:
Add to new Account: NOTICE ACCOUNT

Account details

Next

*Gross is the rate of interest payable before any income tax is deducted (if a UK taxpayer).

**AER stands for the Annual Equivalent Rate and illustrates what the interest rate would be if interest was paid and compounded once each year.

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Step 1 - Your account summary

Here you can see your balance, rate and maturity date.



Remember this is your balance at a certain date, and you may earn more interest up until your maturity date.

Step 2 - Tell us

Use this section to choose your re-investment options. Tick the box on the left to pick an account and enter the amount to re-invest on the right.



Remember, please don't use a pound sign or comma. Use numbers only and use a full stop for pounds and pence. You must allocate your full balance across your choices.

Step 3 - Your interest

This is where you tell us where to allocate any estimated interest you'll earn between now and your maturity date.



You might not have this option if you've previously told us to allocate your interest to your nominated bank account.



Your maturity options screen

Next you'll see a summary of your instructions, and you can download and keep the terms and conditions of your new accounts. Simply click the button to download and check the box to say you've got it.

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FIXED RATE XXXX XXXX

Account number

XXXXXXXXXXXX

Balance as at 09/09/20

£XXX,XXX.XX

Interest Rate (Gross)* per annum

X.XX%

Maturity Date

XX/XX/XX

Statement

Interest statement

Account details

Maturity options

Monthly Statements

The Financial Services Compensation Scheme

Your eligible deposits are protected by the Financial Services Compensation Scheme (FSCS). For more information please read and download a copy of the FSCS Information Sheet below.

> FSCS Information Sheet

☒ I have received the FSCS Information Sheet.

NOTICE ACCOUNT

Amount

£25,000.00

Gross Interest Rate*

Up to X.XX%

AER Rate**

Up to X.XX%

> NOTICE ACCOUNT Terms and Conditions

By confirming, you are agreeing to the Terms and Conditions of your chosen account. Please ensure you have read, understood and downloaded a copy for your records. On your maturity date we will process your transfer and send a confirmation email.

☒ I have received the NOTICE ACCOUNT terms and conditions.

2 YEAR FIXED RATE LOYALTY BOND

Amount

£50,000.00

Gross Interest Rate*

Up to X.XX%

AER Rate**

Up to X.XX%

> 2 YEAR FIXED RATE LOYALTY BOND Terms and Conditions

By confirming, you are agreeing to the Terms and Conditions of your chosen account. Please ensure you have read, understood and downloaded a copy for your records. On your maturity date we will process your transfer and send a confirmation email.

☒ I have received the 2 YEAR FIXED RATE LOYALTY BOND terms and conditions.

Unpaid Interest

Estimated Interest at Maturity: £5,000.00

Interest Destination: Add to new Account: NOTICE ACCOUNT

Click 'confirm' to submit your selections, 'amend' to make any changes or 'account details' to exit without submitting.

Account details

Amend

Confirm

*Gross is the rate of interest payable before any income tax is deducted (if a UK taxpayer).

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Step 4 - Declaration, review and confirm

You can review your re-investment options here and download your important documents.

If it's your cash ISA maturing, you'll need to read, and confirm our ISA declaration too.



Remember to tick the boxes to say you've read and understood the documents.

 A guide to choosing your re-investment options

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That's it, you have submitted your maturity instructions. We will action these when your account matures and e-mail you to confirm.

If you need any more help with your maturing account you can find a section on our helpful information page or you can contact us on 0800 052 2222.

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