

## GENERAL SERVICE FEE TARIFF

Effective from 1 June 2019

This tariff relates to all products under administration; not all fees illustrated will relate to your particular product or loan. No fees are charged for the normal day-to-day administration of your account. However, you may find that you require a particular service at some point during the term of your loan. Additionally, it may be necessary for us to undertake additional activities should your account fall into arrears. The following are the most common activities that may take place, any fees not referred to in this tariff will be advised on request or at the time the service is provided.

Name of charge	What is this charge for?	How much is the charge?
Monthly arrears fee	You may be charged an arrears fee on a monthly basis for the management of your account when you are in arrears. This covers charges in respect of your account if you fall behind with your payments.	£35
Home visit/field call	This fee is charged on each occasion it is necessary to instruct an agent to call at your home address in relation to arrears on your account.	up to £100 plus VAT
Solicitor instruction fee	This fee is charged on each occasion it is necessary to instruct solicitors regarding arrears on your account.	£125


### Account services for car finance agreements

If you have a car finance agreement with us, the following services/recovery costs will incur a fee. Under normal circumstances, fees will be debited to your account (but we reserve the right to request immediate payment) and may attract additional interest charges until paid.

Name of charge	What is this charge for?	How much is the charge?
Vehicle recovery costs	The full costs expended will be charged if it is necessary to issue an instruction for your vehicle to be recovered.	Variable plus VAT

**PARAGON 51 HOMER ROAD, SOLIHULL, WEST MIDLANDS B91 3QJ**

661-1 (01/2019)

 0345 149 7770

 [mfservicing@paragonbank.co.uk](mailto:mfservicing@paragonbank.co.uk)

 [www.paragonbank.co.uk](http://www.paragonbank.co.uk)

Paragon Bank PLC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Registered in England: Number 05390593. Registered office 51 Homer Road, Solihull, West Midlands B91 3QJ. Paragon Bank PLC is registered on the Financial Services Register under the firm reference number 604551.