

CUSTOMER DECLARATION

By completing and submitting your application with us, you agree to all the statements set out below.

You and your information

- You meet our customer eligibility criteria
- All of the information that you provide, or your credit intermediary (also known as a “broker”) provides on your behalf, as part of the application process is complete, true and accurate
- You will let us know straight away if this information changes
- You will provide any further information that we request to help us make our lending decision
- You have read our privacy policy and agree that we can collect, use and share your data in this way. You can access a copy of our privacy policy at www.paragonbank.co.uk/privacy
- We can carry out all checks that are needed to understand about you, your financial status, and the information you have provided


You and Us


- We do not have to give you a reason if we decline your application, or choose not to enter into an agreement with you
- We may monitor or record phone calls with you to ensure we have carried out your instructions correctly, to resolve queries or issues, to improve our quality of service, for regulatory purposes and to help prevent or detect fraud or other crimes. We also record conversations for employee training purposes

You, your credit intermediary, and Us

- Where you are making this application through a credit intermediary (“broker”) you are happy for us to:
 - to speak to them about your application
 - request and receive information or documentation from them, on your behalf
 - provide information or documentation to them, on your behalf
- Your credit intermediary can, on your behalf, ask us to provide a settlement figure for your account at any point during your agreement. If you do not want the credit intermediary to be able to do this then you should contact us at Customer Servicing Department, Paragon Motor Finance, 51 Homer Road, Solihull, West Midlands, B91 3QJ, call us on 0345 149 7770 or email us at mfservicing@paragonbank.co.uk. We will not share any other information about your account with the credit intermediary unless you tell us that this is OK

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 motorfinance@paragonbank.co.uk

 www.paragonbank.co.uk